

March 18, 2020

A message from S&P Global Platts
Price assessment publication continuity as COVID-19 develops

Dear Valued Customer,

As President and Chief Executive Officer of S&P Global Douglas Peterson communicated to our customers on March 12, 2020, S&P Global Platts is adhering to our business continuity plans, ensuring that our operations continue to run smoothly during these unprecedented events. We are confident that we will be able to continue to publish our energy and commodities price assessments in line with our methodologies without disruption.

We are also confident that we will be able to continue to deliver our products and services to our customers as they would expect. This includes being in constant communication with our channel and technology partners to ensure that you are able to access the information you need, when you need it.

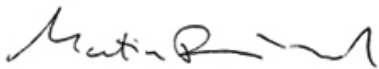
We know how important it is to keep channels of communication open.

Our colleagues remain available to you just as in any other time, even if in-person meetings aren't always possible.

If you have any difficulties accessing your price assessments, market data or any of the services S&P Global Platts provides to you, please know that our Client Service team is ready to help. You may contact them at support@platts.com or by calling our regional Client Service teams at the phone numbers [listed on this page](#).

Finally, we want you to know that it is our privilege to provide you with essential data and analytics insights at all times but especially during this challenging time. We look forward to serving you in the days, weeks, months and years ahead.

Sincerely yours,



Martin Fraenkel
President
S&P Global Platts



Martin Gijssel
Chief Commercial Officer
S&P Global Platts